The **PEM® Customer Solution Investigation (CSI™)** program was developed to help companies attain a lower “assembled cost” for their designs. You can put our global fastening expertise to work for you by allowing our CSI team to disassemble and carefully analyze your product. Our CSI team will then make recommendations to you on how to reduce fastener costs, assembly time and/or assembly steps. This service is offered free of charge at all CSI program locations.

**CSI Locations:**
Danboro, PA USA  
Galway, Ireland  
Kunshan, China

**Our CSI Team Will:**
- Completely disassemble product/assembly.
- Document and photograph each step of disassembly.
- Make recommendations for cost savings improvements.
- If possible, replace existing fastening method with recommended solution.
- Provide complete (confidential) report to customer.
- Return all materials to customer.

*To ask about putting our CSI team to work for you, contact us at: [csi@pemnet.com](mailto:csi@pemnet.com)*

Customer is not obligated to specify or purchase fastener products. Total time of analysis and report depends on size and complexity of the product under investigation.