

December 18, 2018

A Message to Our Valued Customers,

As part of our long commitment to quality and transparency to our customers, we are providing an additional update following the fire at our Danboro, Pennsylvania manufacturing facility last week.

There were three major impacts to the business: lab, inspection and heat treat. Our lab and inspection are now fully operational, and we have implemented our partner strategy for heat treat. PennEngineering is leveraging all of our global resources through a commercial contingency plan designed to decrease delays in demand fulfillment and move shipments to their final destinations.

We expect minimal disruption with regard to catalog products. However, with level 3 P-PAP affected orders, our Customer Service Team will reach out to you directly to communicate the impact of your shipment.

We are also sharing future updates on our website, www.pemnet.com.

Should you have further questions, please contact your customer service representative directly.

Regards,

John O'Brien, Vice President – Sales, Americas



Greg Swafford, Vice President – Sales, Americas



Rich Kull – Atlas Global Product Manager

